

**APPENDIX K WARD PROFILE OF WELFARE REFORM IMPACTS 2013/14**

**DATA SOURCE CIVICA AND CAPITA 2013**

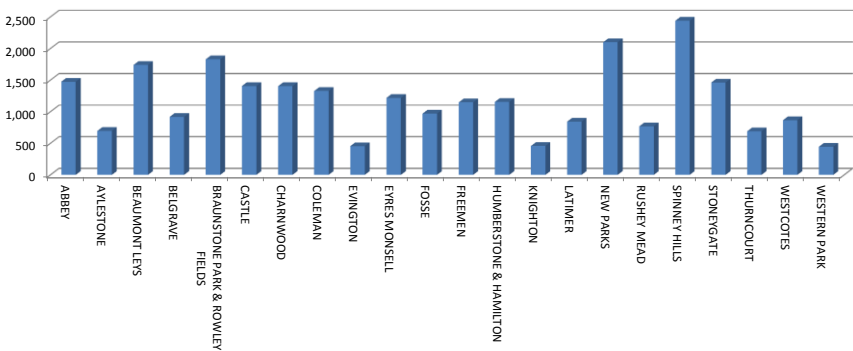
DAVID JOHNSON P.M.R.O.

**COUNCIL TAX REDUCTION SCHEME - AS AT 01/10/13**

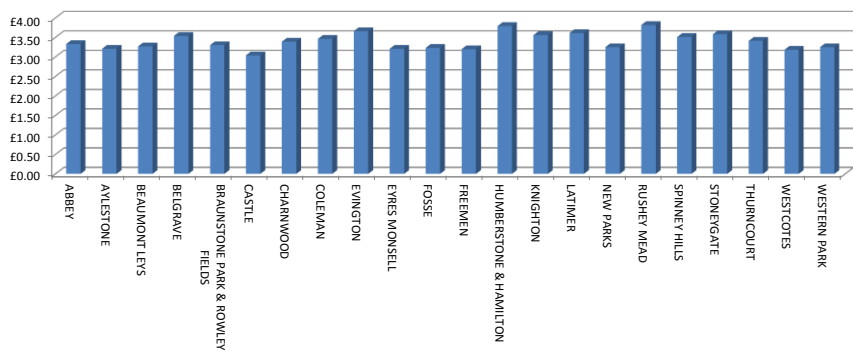
Ward	Number of Households Affected By The Change	Average Benefit Loss Per Week (£)	Total Average Loss Per Week (£)
ABBEY	1,475	£3.33	£4,911.75
AYLESTONE	696	£3.21	£2,234.16
BEAUMONT LEYS	1739	£3.27	£5,686.53
BELGRAVE	918	£3.54	£3,249.72
BRAUNSTONE PARK & ROWLEY FIELDS	1829	£3.30	£6,035.70
CASTLE	1406	£3.04	£4,274.24
CHARNWOOD	1403	£3.39	£4,756.17
COLEMAN	1327	£3.46	£4,591.42
EVINGTON	455	£3.66	£1,665.30
EYRES MONSELL	1218	£3.21	£3,909.78
FOSSIE	970	£3.23	£3,133.10
FREEMEN	1147	£3.20	£3,670.40
HUMBERSTONE & HAMILTON	1154	£3.79	£4,373.66
KNIGHTON	457	£3.56	£1,626.92
LATTIMER	842	£3.61	£3,039.62
NEW PARKS	2099	£3.25	£6,821.75
RUSHEY MEAD	769	£3.82	£2,937.58
SPINNEY HILLS	2439	£3.51	£8,560.89
STONEGATE	1461	£3.58	£5,230.38
THURNCOURT	689	£3.41	£2,349.49
WESTCOTES	866	£3.18	£2,753.88
WESTERN PARK	446	£3.25	£1,449.50
<b>TOTAL &amp; AVERAGE</b>	<b>25,805</b>	<b>£3.38</b>	<b>£3,966.45</b>

**TOTAL CT REDUCTION SCHEME LOSS AS AT 01/10/13 £2,268,810.44**

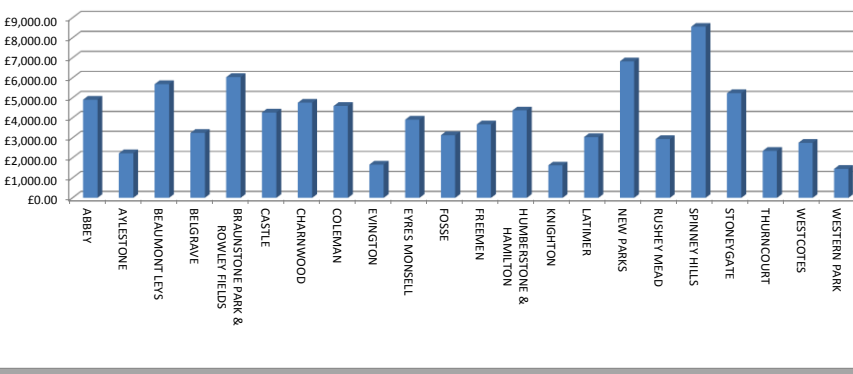
**Number of Households Affected By The Change**



**Average Benefit Loss Per Week (£)**



**Total Average Loss Per Week (£)**

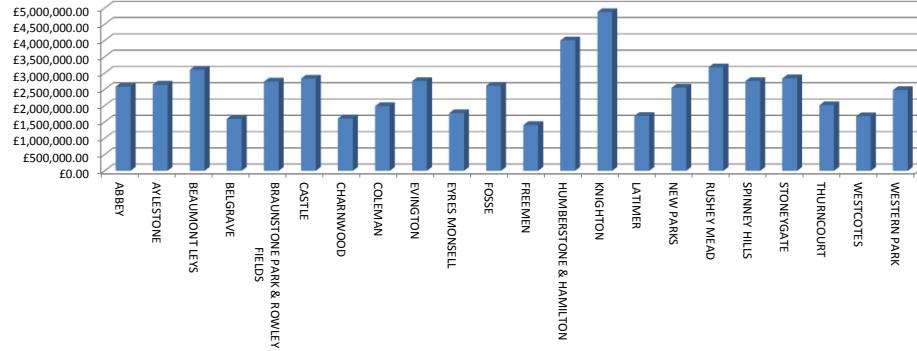


**COUNCIL TAX COLLECTION/SUMMONS ISSUED - AS AT 01/10/13**

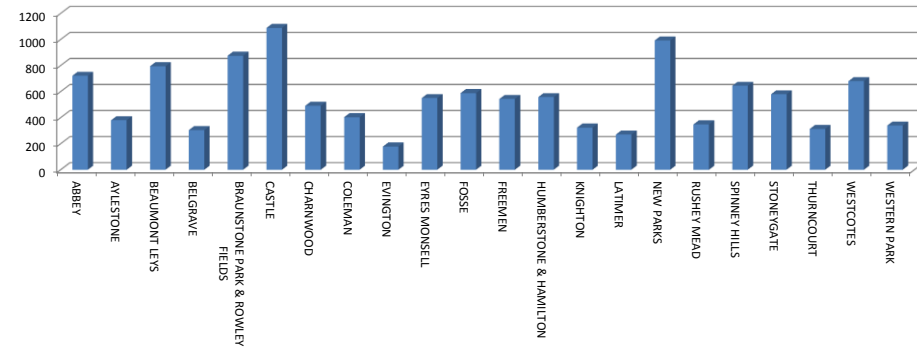
Ward	Council Tax Collected	Number of Summons Issued	Value of Summons
ABBEY	£2,585,037.29	721	£269,379.10
AYLESTONE	£2,646,623.68	380	£138,211.35
BEAUMONT LEYS	£3,102,924.41	794	£265,069.65
BELGRAVE	£1,599,756.41	304	£103,807.39
BRAUNSTONE PARK & ROWLEY FIELDS	£2,736,081.88	875	£309,998.25
CASTLE	£2,831,185.24	1088	£471,938.98
CHARNWOOD	£1,610,979.61	491	£158,786.67
COLEMAN	£1,985,478.27	403	£124,766.01
EVINGTON	£2,753,671.22	178	£73,107.75
EYRES MONSELL	£1,771,934.85	550	£189,949.28
FOSSE	£2,613,731.21	588	£257,731.95
FREEMEN	£1,402,404.07	543	£180,325.11
HUMBERSTONE & HAMILTON	£4,001,435.88	557	£239,139.13
KNIGHTON	£4,877,967.66	323	£157,923.60
LATIMER	£1,684,891.04	270	£104,967.89
NEW PARKS	£2,549,291.84	992	£328,418.92
RUSHEY MEAD	£3,180,880.75	348	£166,557.69
SPINNEY HILLS	£2,758,340.68	644	£232,278.86
STONEYGATE	£2,841,262.22	579	£223,056.44
THURNCOURT	£2,011,891.25	313	£112,940.82
WESTCOTES	£1,674,897.15	680	£323,026.86
WESTERN PARK	£2,482,108.80	339	£159,764.93
<b>Total</b>	<b>£55,702,775.41</b>	<b>11960</b>	<b>£4,591,146.63</b>

**TOTAL CT CURRENT COLLECTABLE DEBT AS AT 01/10/13 £102,566,000**

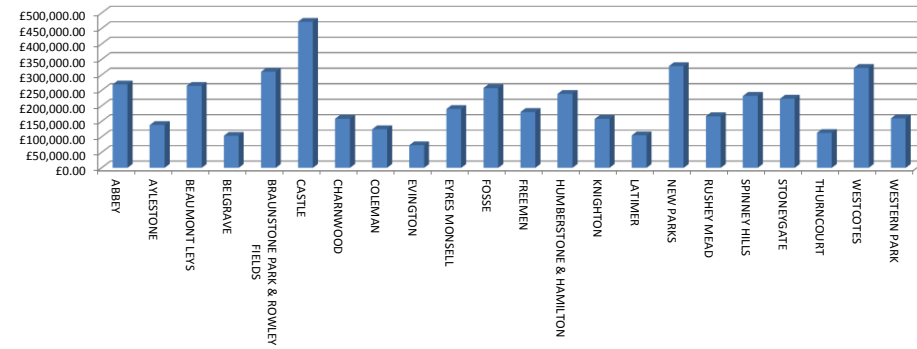
**Council Tax Collected**



**Number of Summons Issued**



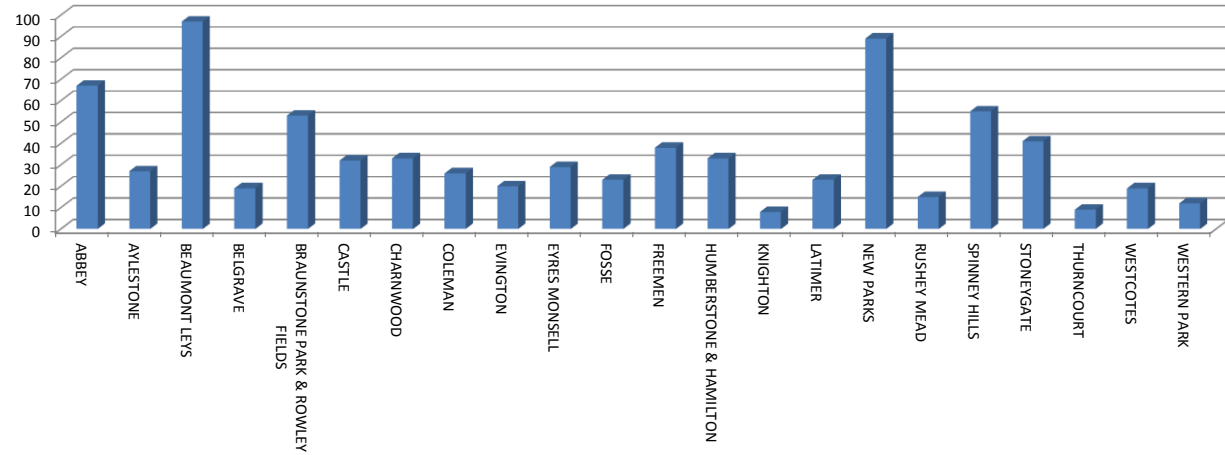
**Value of Summons**



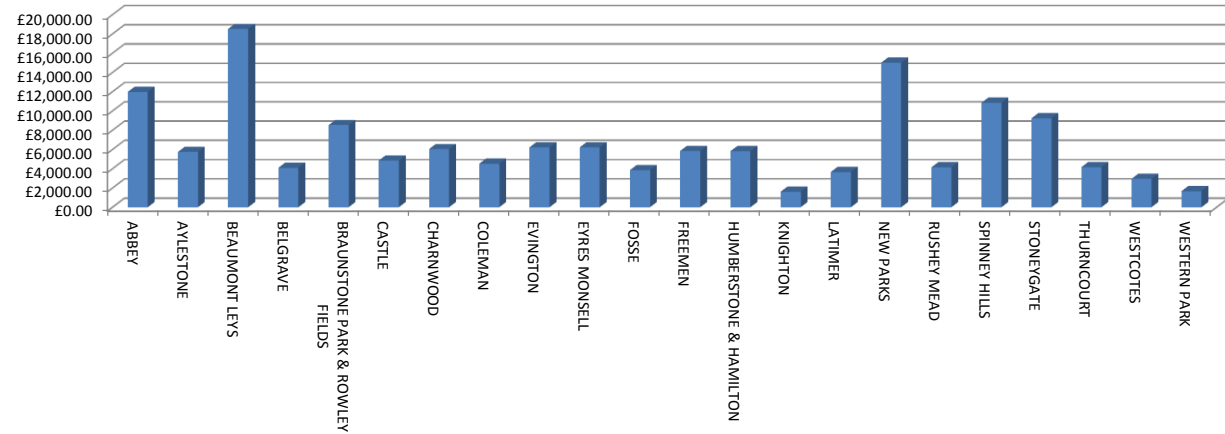
**COUNCIL TAX DISCRETIONARY DISCOUNT - AS AT 01/10/2013**

Ward	Number of Cases	Amount Awarded
ABBEY	67	£11,965.91
AYLESTONE	27	£5,735.88
BEAUMONT LEYS	97	£18,511.26
BELGRAVE	19	£4,092.54
BRAUNSTONE PARK & ROWLEY FIELDS	53	£8,525.56
CASTLE	32	£4,850.96
CHARNWOOD	33	£6,037.95
COLEMAN	26	£4,519.47
EVINGTON	20	£6,218.17
EYRES MONSELL	29	£6,216.62
FOSSE	23	£3,854.37
FREEMEN	38	£5,844.79
HUMBERSTONE & HAMILTON	33	£5,814.96
KNIGHTON	8	£1,610.30
LATIMER	23	£3,662.73
NEW PARKS	89	£15,004.21
RUSHEY MEAD	15	£4,138.41
SPINNEY HILLS	55	£10,844.04
STONEYGATE	41	£9,233.89
THURN COURT	9	£4,163.58
WESTCOTES	19	£2,944.50
WESTERN PARK	12	£1,670.25
<b>TOTAL</b>	<b>768</b>	<b>£145,460.35</b>

**Number of Cases**

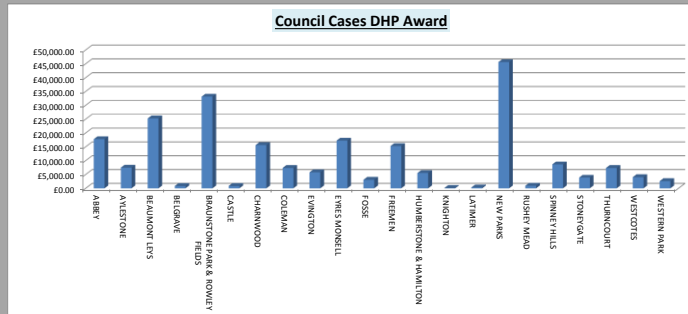


**Amount Awarded**

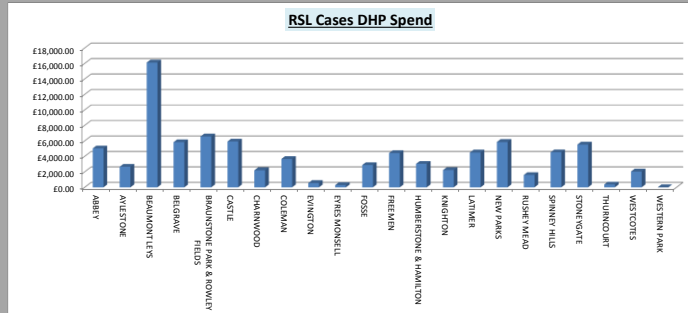


## DHP AWARD - AS AT 01/10/2013

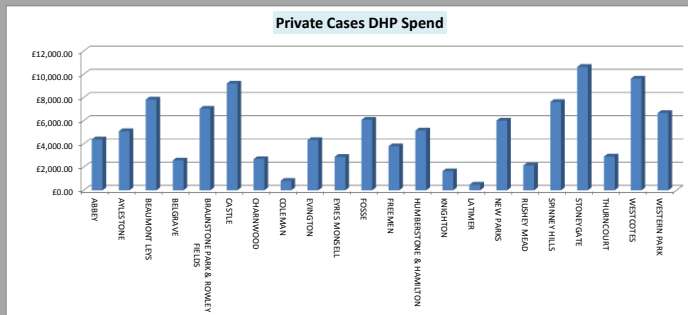
COUNCIL CASES			
Ward	Spend	Comitted	Total
ABBEY	£13,329.40	£4,431.25	£17,760.65
AYLESTONE	£4,062.22	£3,383.38	£7,445.60
BEAUMONT LEYS	£17,177.22	£8,071.39	£25,248.61
BELGRAVE	£509.49	£299.70	£809.19
BRAUNSTONE PARK & ROWLEY FIELDS	£24,950.42	£8,182.67	£33,133.09
CASTLE	£525.40	£315.29	£840.69
CHARNWOOD	£10,958.77	£4,659.51	£15,618.28
COLEMAN	£6,116.78	£1,239.81	£7,356.59
EVINGTON	£4,359.41	£1,424.72	£5,784.13
EYRES MONSELL	£13,961.33	£3,266.60	£17,227.93
FOSSÉ	£2,391.13	£696.78	£3,087.91
FREEMEN	£10,736.50	£4,526.64	£15,263.14
HUMBERSTONE & HAMILTON	£4,033.12	£1,492.52	£5,525.64
KNIGHTON	£125.02	£0.00	£125.02
LATIMER	£314.70	£0.00	£314.70
NEW PARKS	£38,662.68	£6,928.03	£45,590.71
RUSHEY MEAD	£657.69	£266.47	£924.16
SPINNEY HILLS	£6,822.40	£1,801.04	£8,623.44
STONEGATE	£2,661.90	£1,200.58	£3,862.48
THURNCOURT	£5,846.99	£1,509.92	£7,356.91
WESTCOTES	£4,041.33	£0.00	£4,041.33
WESTERN PARK	£1,138.57	£1,454.69	£2,593.26
<b>TOTAL</b>	<b>£173,382.47</b>	<b>£55,147.99</b>	<b>£228,530.46</b>



RSL			
Ward	Spend	Comitted	Total
ABBEY	£3,026.72	£1,999.64	£5,026.36
AYLESTONE	£2,120.66	£534.52	£2,655.18
BEAUMONT LEYS	£11,207.52	£4,901.83	£16,109.35
BELGRAVE	£4,456.79	£1,372.22	£5,829.01
BRAUNSTONE PARK & ROWLEY FIELDS	£4,879.34	£1,683.99	£6,563.33
CASTLE	£4,242.92	£1,667.00	£5,909.92
CHARNWOOD	£1,441.57	£761.37	£2,202.94
COLEMAN	£2,224.69	£1,427.30	£3,651.99
EVINGTON	£546.29	£0.00	£546.29
EYRES MONSELL	£283.48	£0.00	£283.48
FOSSÉ	£2,149.11	£718.13	£2,867.24
FREEMEN	£3,080.61	£1,339.43	£4,420.04
HUMBERSTONE & HAMILTON	£1,882.91	£1,142.81	£3,025.72
KNIGHTON	£1,496.13	£720.13	£2,216.26
LATIMER	£3,857.18	£636.30	£4,493.48
NEW PARKS	£4,359.41	£1,587.90	£5,947.31
RUSHEY MEAD	£1,081.04	£504.39	£1,585.43
SPINNEY HILLS	£3,938.67	£580.96	£4,519.63
STONEGATE	£4,454.73	£1,062.55	£5,517.28
THURNCOURT	£353.60	£0.00	£353.60
WESTCOTES	£1,312.83	£721.60	£2,034.43
WESTERN PARK	£0.00	£0.00	£0.00
<b>TOTAL</b>	<b>£62,296.08</b>	<b>£23,362.26</b>	<b>£85,658.34</b>



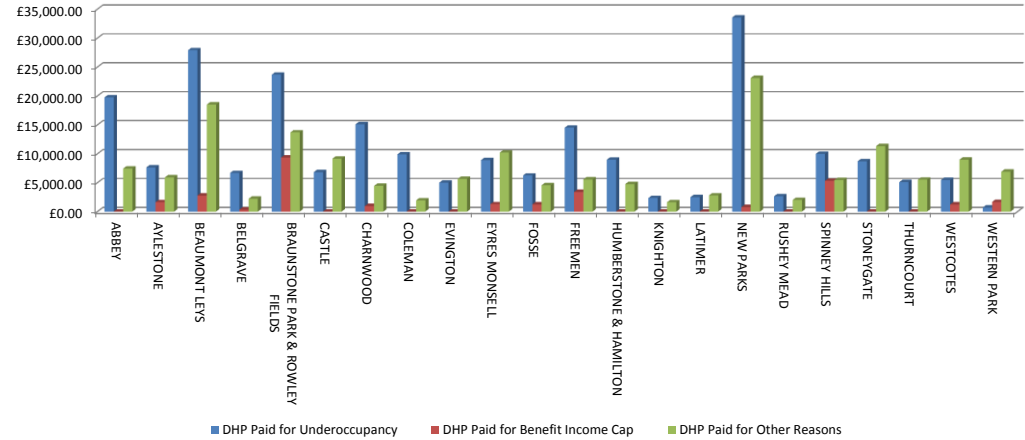
PRIVATE			
Ward	Spend	Comitted	Total
ABBEY	£3,651.30	£727.28	£4,378.58
AYLESTONE	£3,834.22	£1,247.85	£5,082.07
BEAUMONT LEYS	£5,762.83	£2,051.05	£7,813.88
BELGRAVE	£2,012.35	£559.22	£2,571.57
BRAUNSTONE PARK & ROWLEY FIELDS	£4,908.60	£2,117.90	£7,026.50
CASTLE	£8,114.12	£1,076.00	£9,190.12
CHARNWOOD	£2,685.13	£0.00	£2,685.13
COLEMAN	£811.03	£0.00	£811.03
EVINGTON	£4,328.86	£0.00	£4,328.86
EYRES MONSELL	£2,433.46	£440.68	£2,874.14
FOSSÉ	£5,085.37	£982.55	£6,067.92
FREEMEN	£2,781.86	£1,005.05	£3,786.91
HUMBERSTONE & HAMILTON	£4,808.02	£344.09	£5,152.11
KNIGHTON	£1,411.14	£234.13	£1,645.27
LATIMER	£466.29	£9.20	£475.49
NEW PARKS	£5,164.80	£831.60	£5,996.40
RUSHEY MEAD	£1,453.40	£689.40	£2,142.80
SPINNEY HILLS	£3,711.81	£3,892.01	£7,603.82
STONEGATE	£7,274.86	£3,343.86	£10,618.72
THURNCOURT	£2,904.00	£0.00	£2,904.00
WESTCOTES	£7,697.76	£1,920.34	£9,618.10
WESTERN PARK	£5,922.31	£732.52	£6,654.83
<b>TOTAL</b>	<b>£87,223.52</b>	<b>£22,194.73</b>	<b>£109,418.25</b>
<b>GRAND TOTAL</b>	<b>£322,902.07</b>	<b>£100,704.98</b>	<b>£423,607.05</b>



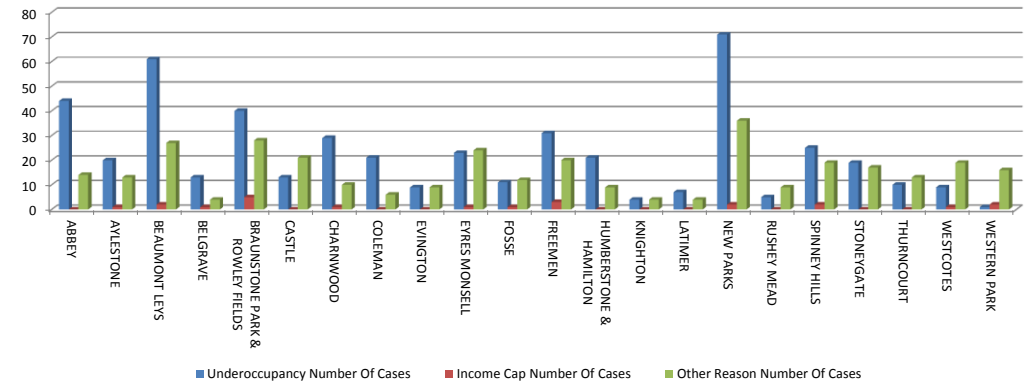
## DHP PAID BY WELFARE REFORM - AS AT 01/10/2013

Ward	DHP Paid for Underoccupancy	Underoccupancy Number Of Cases	DHP Paid for Benefit Income Cap	Income Cap Number Of Cases	DHP Paid for Other Reasons	Other Reason Number Of Cases
ABBEY	£19,742.08	44	£0.00	0	£7,423.52	14
AYLESTONE	£7,633.73	20	£1,628.94	1	£5,920.18	13
BEAUMONT LEYS	£27,901.52	61	£2,780.38	2	£18,492.94	27
BELGRAVE	£6,666.41	13	£329.84	1	£2,213.42	4
BRAUNSTONE PARK & ROWLEY FIELDS	£23,673.52	40	£9,352.33	5	£13,697.07	28
CASTLE	£6,807.71	13	£0.00	0	£9,133.02	21
CHARNWOOD	£15,095.95	29	£959.73	1	£4,450.67	10
COLEMAN	£9,891.81	21	£0.00	0	£1,927.80	6
EVINGTON	£4,993.42	9	£0.00	0	£5,665.86	9
EYRES MONSELL	£8,906.20	23	£1,282.23	1	£10,197.12	24
FOSSE	£6,233.35	11	£1,243.92	1	£4,545.98	12
FREEMEN	£14,511.04	31	£3,393.33	3	£5,565.73	20
HUMBERSTONE & HAMILTON	£8,948.23	21	£0.00	0	£4,755.24	9
KNIGHTON	£2,354.66	4	£0.00	0	£1,621.89	4
LATIMER	£2,486.49	7	£0.00	0	£2,797.18	4
NEW PARKS	£33,553.67	71	£776.51	2	£23,104.14	36
RUSHEY MEAD	£2,646.10	5	£0.00	0	£2,006.29	9
SPINNEY HILLS	£9,983.90	25	£5,321.86	2	£5,441.13	19
STONEYGATE	£8,683.99	19	£0.00	0	£11,314.49	17
THURNICOURT	£5,090.55	10	£0.00	0	£5,517.96	13
WESTCOTES	£5,464.39	9	£1,240.94	1	£8,988.53	19
WESTERN PARK	£700.16	1	£1,660.01	2	£6,887.92	16
<b>TOTAL &amp; AVERAGE</b>	<b>£231,968.88</b>	<b>487</b>	<b>£29,970.02</b>	<b>22</b>	<b>£161,668.08</b>	<b>334</b>

### DHP PAYMENT REASON



### DHP CASES



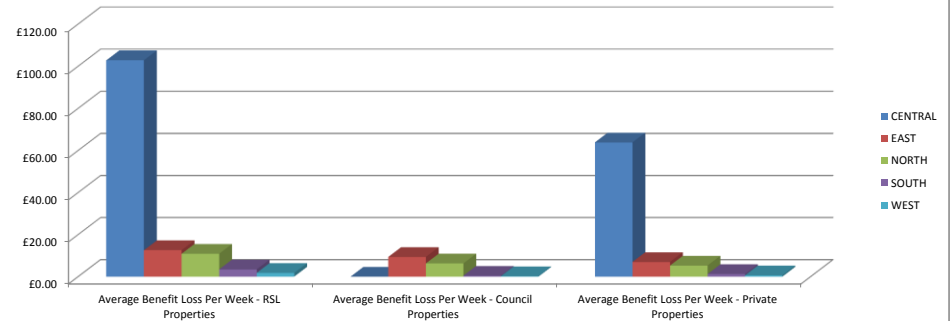
## BENEFIT CAP - AS AT 01/10/13

AREA	Ward	Average Benefit Loss Per Week - RSL Properties	Number Of RSL Households Affected By Change	Average Benefit Loss Per Week - Council Properties	Number Of Council Households Affected By Change	Average Benefit Loss Per Week - Private Properties	Number Of Private Households Affected By Change
CENTRAL	CASTLE	£102.80	1	£0.00	0	£63.82	2
<b>TOTAL &amp; AVERAGE</b>		<b>£102.80</b>	<b>1</b>	<b>£0.00</b>	<b>0</b>	<b>£63.82</b>	<b>2</b>
EAST	COLEMAN	£0.00	0	£0.00	0	£7.82	3
	EVINGTON	£0.00	0	£35.41	2	£51.26	1
	SPINNEY HILLS	£65.71	5	£35.71	7	£85.73	15
	STONEYGATE	£0.00	0	£80.09	2	£55.07	18
	THURN COURT	£69.02	1	£34.48	3	£85.42	2
<b>TOTAL &amp; AVERAGE</b>		<b>£22.46</b>	<b>6</b>	<b>£13.26</b>	<b>14</b>	<b>£7.32</b>	<b>39</b>
NORTH	ABBAY	£0.00	0	£57.08	3	£70.32	4
	BEAUMONT LEYS	£15.64	4	£69.96	6	£86.81	5
	BELGRAVE	£0.00	0	£0.00	0	£50.54	3
	CHARWOOD	£48.47	4	£40.58	3	£83.10	8
	HUMBERSTONE & HAMILTON	£24.53	5	£23.15	3	£53.92	5
	LATIMER	£48.18	3	£0.00	0	£68.37	4
	NEW PARKS	£18.84	2	£63.28	5	£62.12	7
	RUSHEY MEAD	£24.80	1	£0.00	0	£53.52	1
<b>TOTAL &amp; AVERAGE</b>		<b>£9.50</b>	<b>19</b>	<b>£12.70</b>	<b>20</b>	<b>£14.29</b>	<b>37</b>
SOUTH	AYLESTONE	£10.45	1	£28.22	2	£92.21	3
	EYRES MONSELL	£0.00	0	£62.26	4	£95.72	4
	FREEMEN	£64.64	1	£59.65	5	£96.26	1
	KNIGHTON	£0.00	0	£0.00	0	£43.99	1
<b>TOTAL &amp; AVERAGE</b>		<b>£37.55</b>	<b>2</b>	<b>£13.65</b>	<b>11</b>	<b>£36.46</b>	<b>9</b>
WEST	BRAUNSTONE PARK & ROWLEY FIELDS	£57.77	3	£46.87	7	£67.66	5
	FOSSE	£72.80	3	£37.71	2	£43.39	6
	WESTCOTES	£71.01	3	£0.00	0	£59.67	3
	WESTERN PARK	£0.00	0	£85.57	1	£47.20	1
<b>TOTAL &amp; AVERAGE</b>		<b>£22.40</b>	<b>9</b>	<b>£17.02</b>	<b>10</b>	<b>£14.53</b>	<b>15</b>

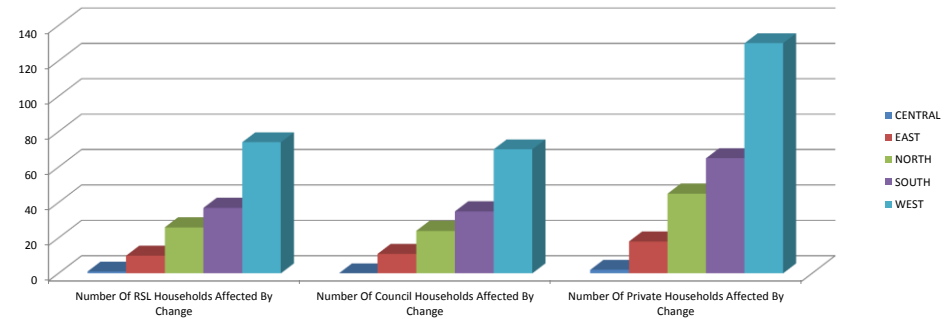
AREA	Average Benefit Loss Per Week - RSL Properties	Number Of RSL Households Affected By Change	Average Benefit Loss Per Week - Council Properties	Number Of Council Households Affected By Change	Average Benefit Loss Per Week - Private Properties	Number Of Private Households Affected By Change
CENTRAL	£102.80	1	£0.00	0	£63.82	2
EAST	£12.52	10	£9.33	11	£6.97	18
NORTH	£10.83	26	£6.23	24	£5.24	45
SOUTH	£3.41	37	£0.44	35	£1.17	65
WEST	£1.75	74	£0.23	70	£0.59	130

**GRAND TOTAL & AVERAGE**      **£24.04**      **37**      **£14.85**      **55**      **£15.30**      **102**

**Area Average Benefit Loss Per Week By Tenure**



**Number Of Households Affected By Area**

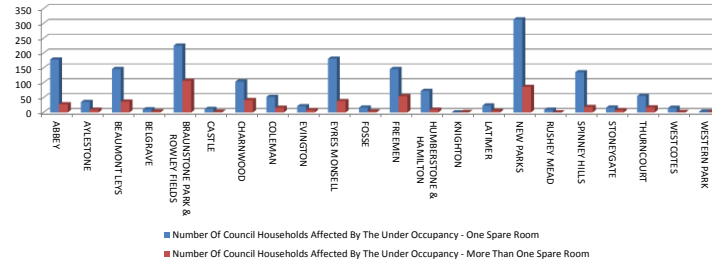


## UNDER OCCUPANCY AS AT 01/10/13

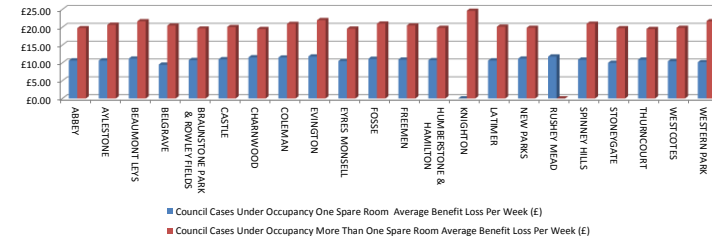
COUNCIL CASES				
Ward	Number Of Council Households Affected By The Under Occupancy - One Spare Room	Council Cases Under Occupancy One Spare Room Average Benefit Loss Per Week (£)	Number Of Council Households Affected By The Under Occupancy - More Than One Spare Room	Council Cases Under Occupancy More Than One Spare Room Average Benefit Loss Per Week (£)
ABBEY	178	£10.65	27	£19.74
AYLESTONE	35	£10.64	9	£20.65
BEAUMONT LEYS	146	£11.17	36	£21.64
BELGRAVE	10	£9.49	3	£20.42
BRAUNSTONE PARK & ROWLEY FIELDS	225	£10.75	106	£19.63
CASTLE	11	£10.99	2	£20.03
CHARNWOOD	104	£11.54	41	£19.47
COLEMAN	52	£11.49	15	£20.93
EVINGTON	21	£11.79	8	£21.95
EYRES MONSELL	181	£10.50	38	£19.58
FOSE	16	£11.13	3	£20.97
FREEMEN	146	£10.92	54	£20.48
HUMBERSTONE & HAMILTON	72	£10.73	9	£19.79
KNIGHTON	0	£0.00	1	£24.61
LATIMER	23	£10.65	5	£20.10
NEW PARKS	313	£11.17	86	£19.84
RUSHEY MEAD	9	£11.73	0	£0.00
SPINNEY HILLS	135	£10.89	18	£20.95
STONEGATE	16	£9.98	7	£19.71
THURNCOURT	55	£10.86	17	£19.50
WESTCOTES	15	£10.44	1	£16.81
WESTERN PARK	2	£10.18	2	£21.67
<b>TOTAL &amp; AVERAGE</b>	<b>1765</b>	<b>£10.92</b>	<b>488</b>	<b>£20.08</b>

HOUSING ASSOCIATION CASES				
Ward	Number of Housing Association Households Affected By The Under Occupancy - One Spare Room	Housing Association Cases Under Occupancy One Spare Room Average Benefit Loss Per Week (£)	Number Of Housing Association Households Affected By The Under Occupancy - More Than One Spare Room	Housing Association Cases Under Occupancy More Than One Spare Room Average Benefit Loss Per Week (£)
ABBEY	59	£13.26	10	£22.58
AYLESTONE	24	£11.79	0	£0.00
BEAUMONT LEYS	79	£12.82	22	£23.14
BELGRAVE	63	£12.11	28	£23.46
BRAUNSTONE PARK & ROWLEY FIELDS	71	£12.62	14	£23.71
CASTLE	53	£12.67	11	£22.92
CHARNWOOD	41	£11.44	9	£21.11
COLEMAN	47	£11.77	3	£25.05
EVINGTON	1	£12.94	2	£23.15
EYRES MONSELL	12	£12.59	4	£19.68
FOSE	44	£11.92	6	£22.66
FREEMEN	35	£12.78	7	£26.04
HUMBERSTONE & HAMILTON	32	£13.06	9	£22.18
KNIGHTON	15	£12.00	3	£25.66
LATIMER	40	£13.64	8	£23.73
NEW PARKS	56	£12.34	13	£21.59
RUSHEY MEAD	7	£15.12	2	£28.27
SPINNEY HILLS	39	£11.58	14	£21.82
STONEGATE	49	£12.16	17	£26.02
THURNCOURT	2	£14.48	2	£21.15
WESTCOTES	22	£12.46	4	£25.92
WESTERN PARK	6	£12.22	3	£21.11
<b>TOTAL &amp; AV' TOTAL</b>	<b>797</b>	<b>£12.46</b>	<b>191</b>	<b>£23.27</b>

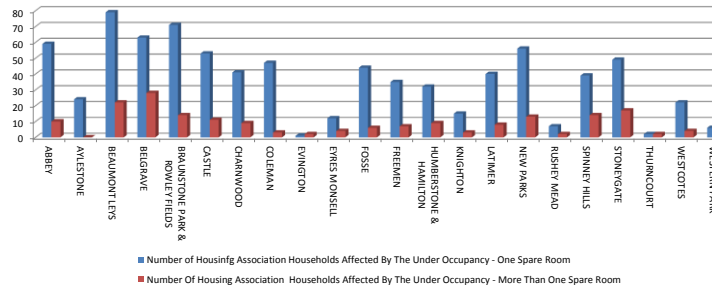
### Council Cases Under Occupancy



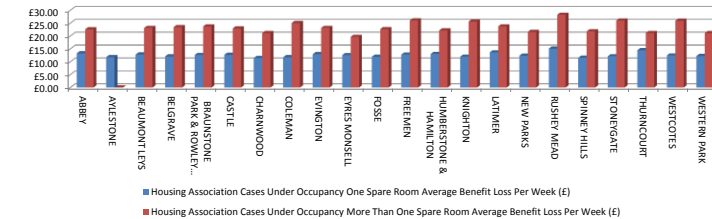
### Council Cases Under Occupancy Average Benefit Loss Per Week



### Housing Association Cases Under Occupancy



### Housing Association Cases Average Benefit Loss Per Week



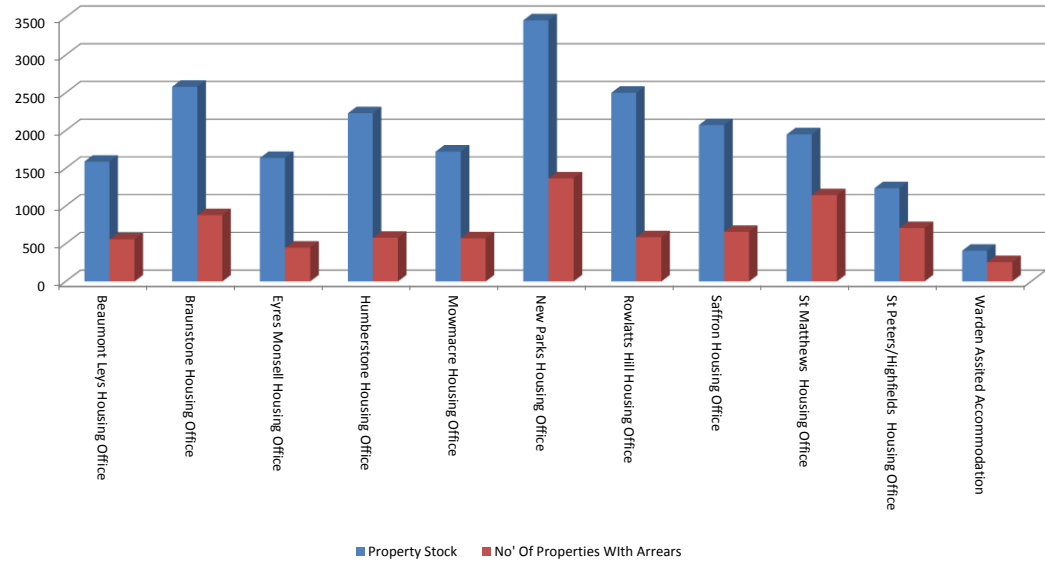


## RENT COLLECTION - AS AT 31/12/2013

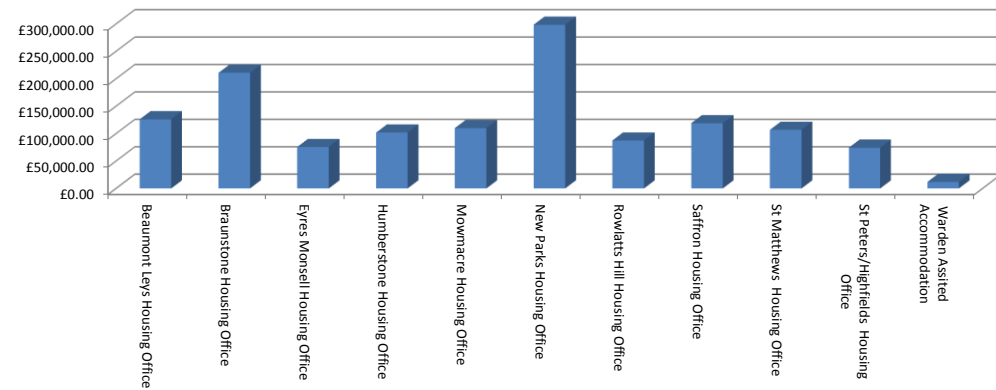
Management Area	Property Stock	No' Of Properties With Arrears	Rent Arrears
Beaumont Leys Housing Office	1589	557	£126,044.34
Braunstone Housing Office	2581	881	£210,694.83
Eyres Monsell Housing Office	1637	447	£75,663.99
Humberstone Housing Office	2228	579	£101,761.91
Mowmacre Housing Office	1720	574	£110,064.42
New Parks Housing Office	3462	1367	£298,510.55
Rowlatts Hill Housing Office	2499	585	£87,559.54
Saffron Housing Office	2074	660	£119,031.01
St Matthews Housing Office	1949	1142	£107,047.63
St Peters/Highfields Housing Office	1236	707	£74,181.96
Warden Assisted Accommodation	407	255	£11,845.46
<b>Total</b>	<b>21382</b>	<b>7754</b>	<b>£1,322,405.64</b>

The arrears data cannot be broken down into wards. This has been an historical IT issue. We are in the process of working with a new supplier, Northgate. This issue will be looked at when the new computer system is implemented in November 2014.

### Property Stock & Number Of Properties With Arrears



### Rent Arrears



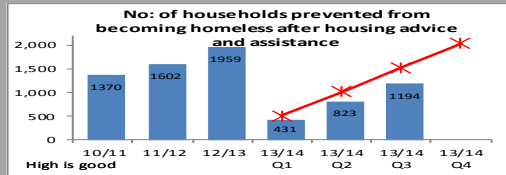
## HOMELESSNESS REFERENCE GROUP AS AT 31/12/13

Since the onset of the Welfare Reform changes, Housing Options has not yet seen any significant increase in relation to the number of cases presenting as being vulnerable to homelessness as a direct result of the benefit changes.

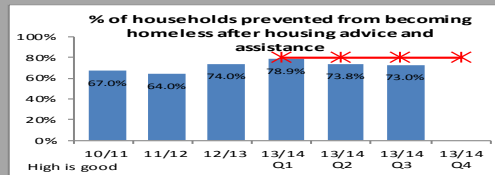
Housing Options see customers who are applying for housing or are living in the Private Sector seeking housing advice.

There has been however an increase in the last quarter of 2013 (Oct – Dec 2103) in the number of cases that the authority has accepted as statutorily homeless. This is because they have been served with a notice to end their Assured Shorthold Tenancy by their Landlord in the Private Sector. The numbers that are normally dealt with under statutory provisions is on average 2 per quarter. The last quarter of 2013 saw this rise to 9 and even though the number of cases is small the percentage increase is 350%. Although none of these cases upon investigation appear to be as a direct consequence of the Welfare Reform, it is a reflection that more Landlords are serving notices to quit in the Private Sector. Housing Options are now asking all Landlords who have served valid notices to their tenants if their reasons for recovery of the tenancies has been influenced by the Welfare Reform changes. As well as those cases, in the last quarter Housing Options also took positive action to prevent homelessness for 371 households. Of these, 48 (21%) were private tenants who had presented for advice because they felt threatened with homelessness. A further 30 were provided with alternative housing resolutions. Housing Options are currently working with 75 cases seeking help, advice and assistance. They are either living in the Private Sector and are experiencing difficulties in sustaining their accommodation or have been served with notices by their Landlords.

In relation to the geographical split, there is no one area where Housing Options are seeing more cases in the Private Sector approaching for assistance to prevent any threatened homelessness.



Homelessness prevented and households able to remain in existing

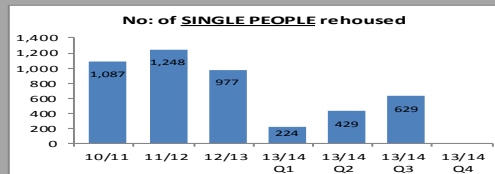
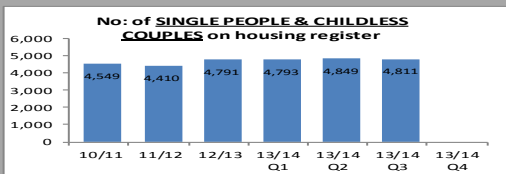


High is good

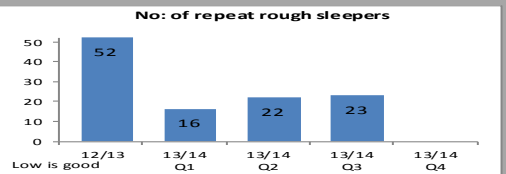
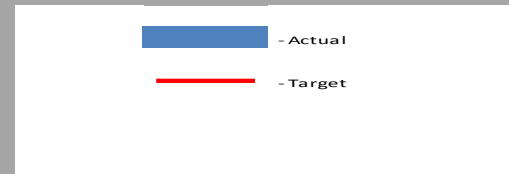


Since April 2013, 57 single people have been removed from the list, and there has been 46 new additions

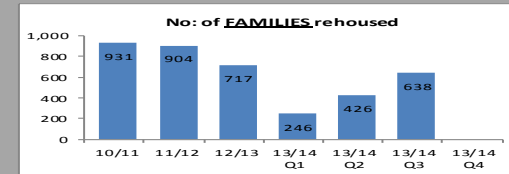
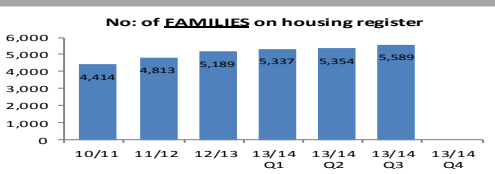
Comprised of repeat rough sleepers, those that have had 4 or more admissions into LCC temporary accommodation in the last 2 years or



Rehoused in either LA, RSL or HomeCome properties



People who have rough slept in the previous and / or current financial year



Rehoused in either LA, RSL or HomeCome properties

All data cumulative for 2013/14